

The Pipeline Post

Dominion Energy Questar Pipeline Customer News Update
2021 | Volume 1 | Issue 2

In this Issue:

- A Message from our Leadership Team
- Current Projects
- Employee Spotlights
- myQuorum Tips
- BHE Acquisition Update
- Sustainability
- Clay Basin Capacity
- Q1 2021 Constraint Map
- 2021 DEQP Virtual Customer Meeting
- Mastio 2021 - Natural Gas Transportation Study 25th Edition
- Website Improvements and Updates
- Resources

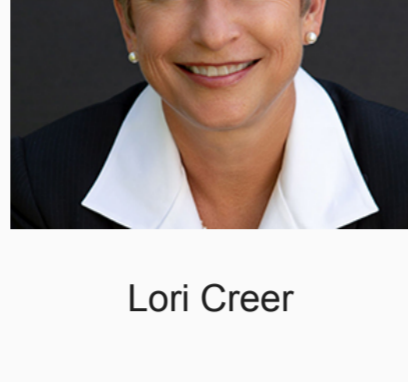
A Message from our Leadership Team

We hope everyone had a nice Memorial Day weekend and you are ready for the summer months ahead. The DEQP team has been hard at work serving customers like you.

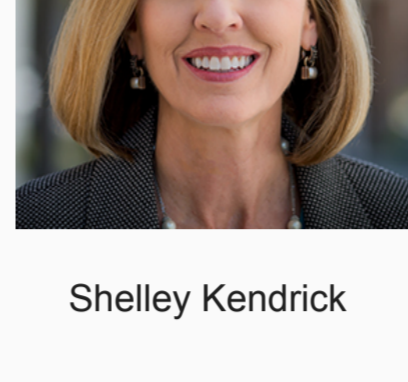
In this issue, see what you need to know about current projects including our Skull Creek and Point of Rocks Expansions, both scheduled to be completed before the end of 2021. In addition to the projects underway, we also have updates on Clay Basin capacity, individual employee highlights, the DEQP 2021 Virtual Customer Meeting, recent website improvements, as well as DEQP's ranking in the 2021 Mastio Customer Satisfaction Survey. Customer satisfaction continues to be a major focus for DEQP and we appreciate your feedback.

As for the sale of our gas transmission and storage assets, Berkshire Hathaway Energy (BHE) Gas Transmission and Storage (GT&S) and Dominion Energy have agreed to update the target closing date for Phase II. Discussions with the FTC regarding regulatory approval continue to progress.

If you have any questions, please contact your DEQP representative or the Customer Service Hotline at (801) 324-5200.



Lori Creer



Shelley Kendrick

Current Projects

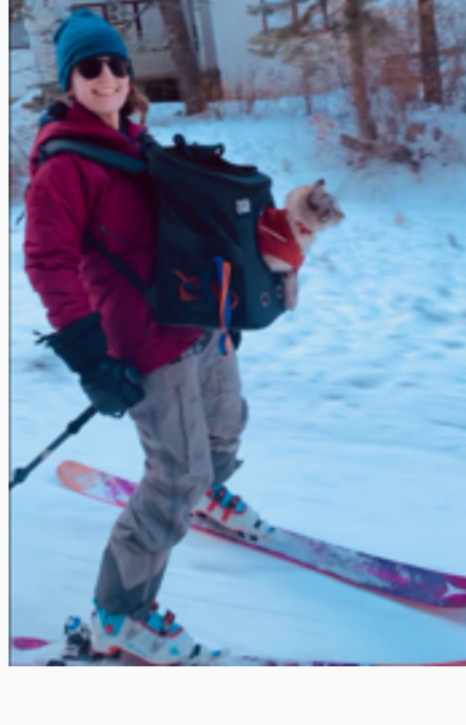
The **Skull Creek Expansion** project includes equipment updates and the addition of station piping/valves at DEQP's Skull Creek Compressor Station. The modifications will remove a capacity constraint at Skull Creek and thereby restore the operationally available capacity on Main Line (ML) 86 by 17,750 Dth/d, while remaining within the currently certificated capacity of the existing facilities. The DEQP team is working toward a Nov. 1, 2021, in-service date.

The **Point of Rocks Expansion** project consists of piping and valving modifications at five existing DEQP facilities, including the Point of Rocks Compressor Station. The modifications will facilitate the compressor's capability to compress volumes flowing west while retaining its ability to continue compressing volumes flowing east. The modifications will allow DEQP to transport an incremental 130,000 Dth/d on a firm basis from Wamsutter to various western delivery points. The DEQP team is working toward a Dec. 1, 2021, in-service date.

Employee Spotlights

Tegan Tingley is originally from Canada but grew up primarily in California after her family relocated to the United States. Another move led her to Rhode Island for college where she graduated from Brown University with a B.S. in Chemical Engineering. Although Tegan's post-graduation move to Utah intended as temporary, after being here for a few short months, she found herself not wanting to leave. She has been with the company for close to 1.5 years and works as an engineer in QPC System Analysis. Tegan enjoys coding and has taken on many coding projects including improvements to the tool used to evaluate Short-Term Amendments and building miscellaneous new codes from scratch. She gained some coding experience in her previous role at Hexcel, a composites plant in West Valley City, where she worked as a process engineer. Tegan is currently pursuing a master's degree in Electrical Engineering remotely through the University of Utah.

Since working from home, Tegan has been able to spend more time with her cats (Frank and Fitz) while rediscovering her love for running after battling asthma. She slowly started incorporating running back into her routine and completed a half marathon in early April! When she isn't working or studying, Tegan enjoys skiing and hiking with one of her cats, Fitz (yes, you read that right). Every now and then, she even practices off-leash hiking with Fitz! for emergency preparedness reasons. The onset of the pandemic has also piqued Tegan's interest in cooking. She has a favorite whole foods and vegetarian recipe blog, and tries her hand at most new recipes. When asked what most people don't know about her, Tegan shared the following: "Most people know me as 'the crazy cat lady,' but I actually don't like cats until college. I was a complete dog person growing up and I didn't really get the point of cats."



Mike Molenaar graduated from the University of Minnesota with a B.S. in Biology and a B.S. in Geological Engineering, then later obtained his MBA from Colorado State University. He has been with the company for nearly 23 years and has worked in Environmental, Strategic Development (part of Business Development at the time), and Finance before more recently returning to Business Development as a Gas Business Development Manager. The most rewarding project Mike has worked on was the construction of Mainline 104 and its two subsequent expansions. In the early stages, FERC did not have a pre-filing process, and as a result, Mike drove a large portion of the project's prerequisites. He was responsible for obtaining all environmental permits and attending various meetings with the Bureau of Land Management, U.S. Fish and Wildlife Service, and U.S. Forest Service, along with all public scoping meetings. Mike agreed that his previous experience helped him pave the path to an increased understanding of his current day projects.

In his free time, Mike finds fulfillment in gardening. He has three garden boxes in his backyard where he grows raspberries, tomatoes, herbs and lettuces. Mike also enjoys taking his dogs (Finn, a yellow Labrador, and Hudson, a chocolate Labrador) for an off-leash nature walk each day to get out of the house. He has plans to attend his son's soccer games and his daughter's swim meets in each upcoming season. Together with his wife, Mike co-owns Tulle Bakery (a Salt Lake City favorite) where he acts as the bookkeeper and resident handyman. If you find yourself in Salt Lake City with a coffee craving, Mike recommends an oat milk latte! He and his wife also enjoy traveling and make every effort to vacation to California at least a couple times each year. Some of their favorite relaxation destinations include Malibu and San Francisco.

myQuorum Tips

Q: What web browser should I use?

A: myQuorum can be used on any web browser, however, it performs best in Google Chrome and Microsoft Edge.

Q: Why can I no longer use the back and forward arrow keys to navigate?

A: This navigation is not supported in myQuorum, however, using the "tab" button replaces this function and offers similar navigation. **Please note:** The down and up arrow keys are supported in myQuorum.

Q: How can I display more information on my screen?

A: Adjust the page zoom in your preferred browser.

- In **Google Chrome**, click the button with 3 vertical dots in the upper right section of your screen. A zoom percentage of 75%-80% is recommended to display the path, upstream, and downstream.
- In **Microsoft Edge**, click the button with 3 horizontal dots in the upper right section of your screen. A zoom percentage of 75%-80% is recommended to display the path, upstream, and downstream.
- Hot keys: Press and hold the "Ctrl" key, and then press the "-" (zoom out) or "+" (zoom in) key on your keyboard.

To review all FAQs, navigate to the Customer Support homepage and select "**Pipeline FAQs**" on the right side of the screen under Scheduling Tools.

BHE Acquisition Update

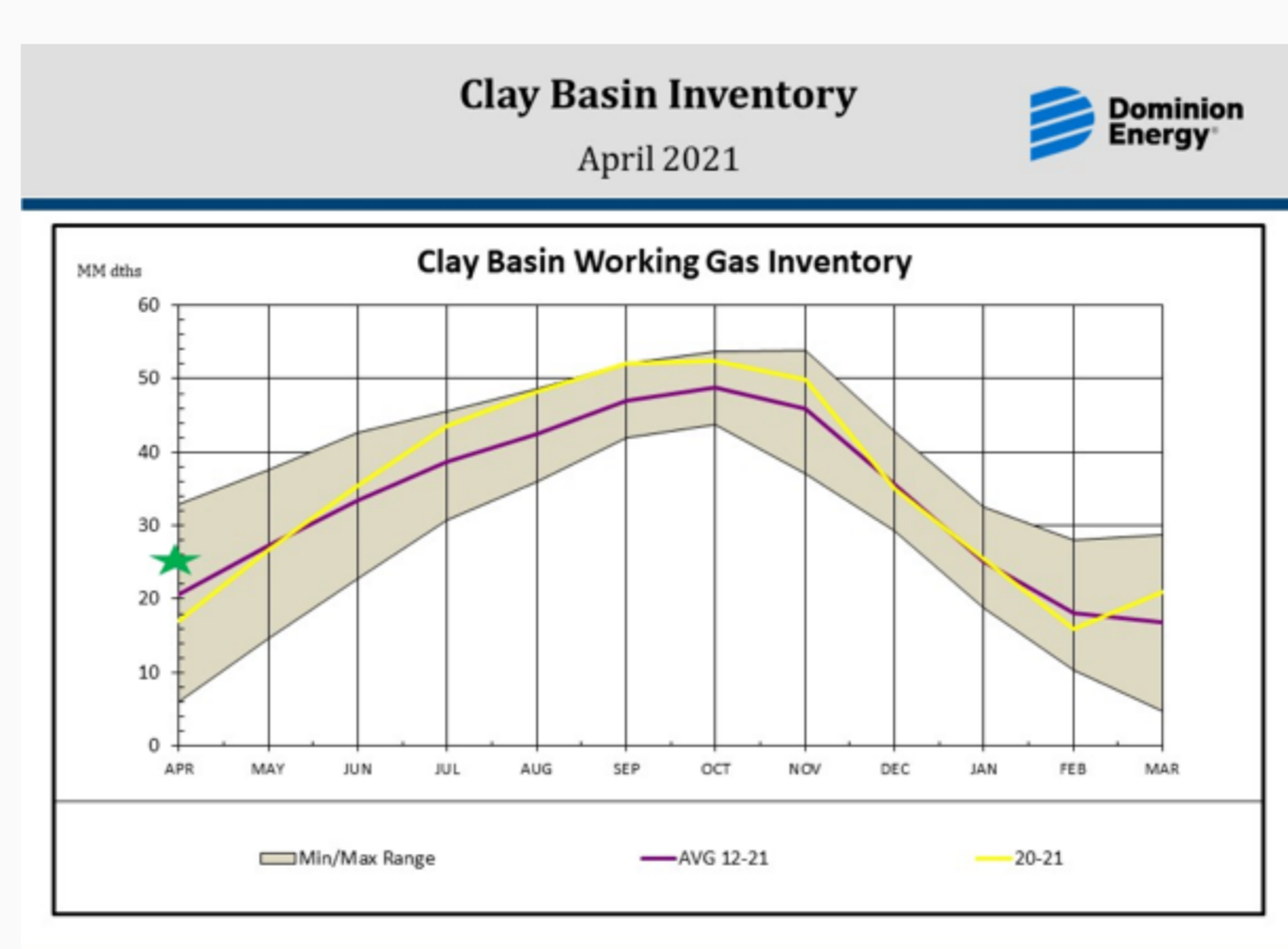
Berkshire Hathaway Energy (BHE) Gas Transmission and Storage (GT&S) and Dominion Energy have agreed to update the target closing date for Phase II. Discussions with the FTC regarding regulatory approval continue to progress.

Sustainability

Dominion Energy Questar Pipeline is a winner of the 2021 Utah OGM Environmental Excellence Award! **Chad Wilding** (QPC Integrity Management) represented our teams at the end of April by explaining DEQP's methane emission initiatives and programs. In 2020, Dominion Energy announced a bold new goal – net zero carbon dioxide and methane emissions for both electric and gas operations by 2050. Beginning in 2019 (and each year thereafter), DEQP set goals to minimize the total amount of gas released during all maintenance events. In 2019, the goal was set at 50% and then increased to 75% in both 2020 and 2021. DEQP reduced methane emissions during maintenance work by 86% in 2019, and 90% in 2020, exceeding the established goals. The Utah Oil, Gas, and Mining Board was vocally appreciative to DEQP for taking steps to minimize methane emissions as part of our operations. A special thank you to **Rick Spann** (QPC Measurement), **Cameron Connelly** (QPC Reservoir Engineering), and **Jacob Abraham** (QPC Reservoir Engineering) for their presentation preparation efforts!



Clay Basin Capacity



Q1 2021 Constraint Map

For a detailed map of Q1 2021's commonly constrained locations, please click [here](#).

2021 DEQP Virtual Customer Meeting

Dominion Energy Questar Pipeline hosted its first virtual Customer Meeting with customers on Tuesday, March 2, and Thursday, March 4. While we missed being with customers in person, we still enjoyed presentations from many Dominion Energy representatives. We kicked off each session with a Microsoft Teams Icebreaker to give our customers interesting facts about each presenter.

Meeting highlights included:

- Unsubscribed Capacity tool upgrades
- Expansion project updates
- Customer service enhancements
- Potential future projects
- S&P Global presentation

To review slide decks and video recordings of the event, navigate to the Marketing homepage and select the "**Marketing Presentations**" tab toward the top of the screen.

Mastio 2021 - Natural Gas Transportation Study 25th Edition

Dominion Energy Questar Pipeline continuously strives for improvement in customer service and reliability, both of which have been reflected in our Mastio scores over the years. 2020 was no exception, and steady overall improvement was achieved.

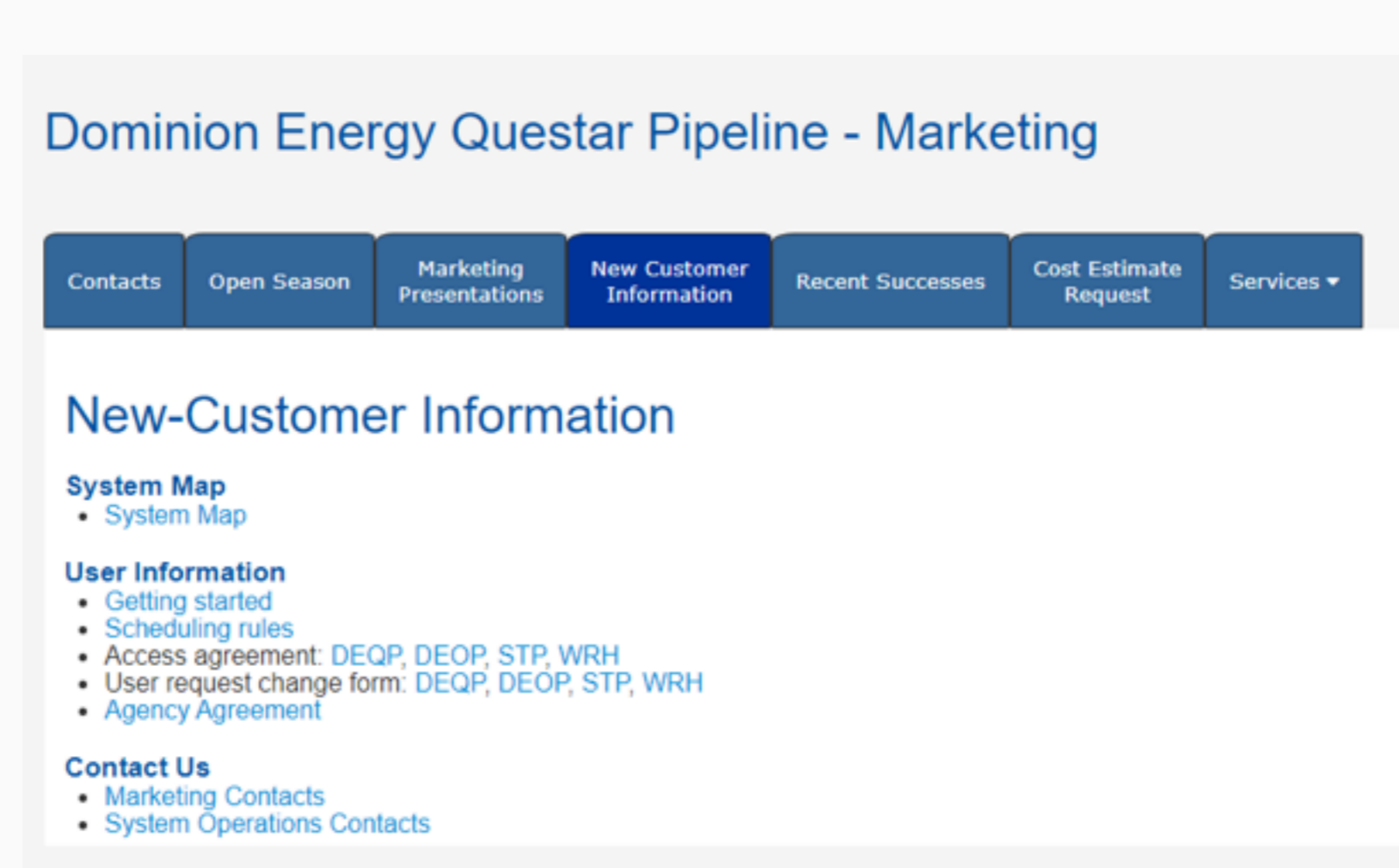
In 2021, DEQP was ranked No. 3 for regional pipes, No. 3 for Net Promoter Score (NPS) and No. 5 overall in the Customer Satisfaction Index for interstate pipes. We received many positive comments from our customers, most involving the quality of communication and helpfulness of our staff.

We constantly consider how to better serve the parties we interact with and take seriously the comments that address ways we can improve our customer experience. One participant submitted a comment simply stating that they were not familiar with the Questar system, creating increased difficulty and confusion. In response, DEQP began scheduling trainings for customers to gain a better understanding of who we are and what we do. Additionally, we are developing training tools that will be accessible on our website and can be used as a reference for those looking to learn more. We appreciate those who participated in this year's Mastio survey and we look forward to implementing change and continuing to improve for years to come!

Keep an eye out for the next Quarterly Customer Survey to be distributed early June!

Website Improvements and Updates

Dominion Energy Questar Pipeline's Marketing Page got a facelift! The new design (pictured below) uses tab formatting to better organize information and improve accessibility. DEQP [encourages](#) all customers to familiarize themselves with the new design and location. Check it out [here](#)!



Resources:

- [Clay Basin Calculator](#)
- [Contact Us](#)
- [Customer Support](#)
- [Dominion Energy Questar Pipeline](#)
- [myQuorum Login](#)

You are receiving this because you are a DEQP customer or are signed up to receive notices via email. [Comments or questions? Please contact Abby Petersen or Kendyl Jones.](#)