

The Pipeline Post

Dominion Energy Questar Pipeline Customer News Update
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A Message from our Leadership Team

We hope you are safe, healthy and happy despite the unusual challenges we've all recently faced. As a DEQP family, we have endured, embraced change and achieved much success. We've successfully managed through a pandemic, earthquakes, wildfires and the pending sale of our company.

In the midst of the pandemic, our hearts break for those who have suffered personally or watched family or friends suffer the pains of COVID-19. We care deeply about our customers and hope for a rapid resolution to this virus.

Together, we've grown our system with expansions to Naughton Power and the Wamsutter West expansion. We overcame every challenge in maintaining our system and extended many transportation and storage service contracts. We all learned how to work together through ReadyTalk, Skype, WebEx, and Teams while we pretended our dogs or kids weren't making noise in the background. And even with all of that, and in spite of the distractions around the sale of our transmission and storage assets, we remained focused on safety, reliability and growth - proving over and over our value as a natural gas transmission company.

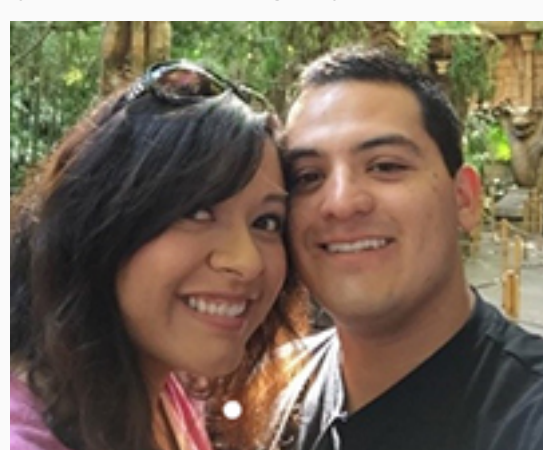
We welcome 2021 with resilience at the forefront of our minds. Already, DEQP has conducted a successful binding open season for its Point of Rocks West Expansion project. This project will provide 130,000 Dth/d of incremental firm transportation service with an anticipated in service date of December 1, 2021. We are also excited to reintroduce this newsletter as another platform for reaching and connecting with you, our valued customers. We hope this information is beneficial to your businesses and working relationships with our team. As always, your feedback is welcome (and encouraged) as we strive to provide the content you wish to see.

Lori Creer and Shelley Kendrick

Team Member Updates

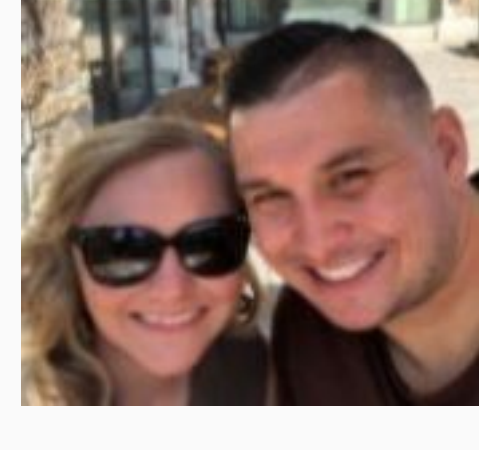
The Scheduling team welcomed two new employees in November 2020

Isaac Aguayo is Utah born and raised! In his free time, he enjoys flying drones and photographing some of Utah's beautiful mountains and landscapes. Isaac is also musically gifted and has been drumming since age eight. He has even traveled in a semi-pro band and played for two different albums! Isaac has been married to his wife for five years, and together, they enjoy traveling, including cruises and visiting family in Mexico. Isaac graduated from the University of Utah with a B.S in Urban Planning and has been with the company for close to eight years. His early years were spent in Customer Care, followed by several years working as an Engineering Records Technician for the QGC/QPC Engineering Records department. When asked about being trained for a new job remotely, Isaac shared the following:



"I would say the challenges have been surprisingly low, but I would say just the physical ability to point things out. I personally found this virtual way of training to be very beneficial for me as I've had the ability to video record my training sessions and be more organized and focused in a digital note platform, and having the ability to capture and edit notes for my trainer and myself."

Tyson Lowder grew up in Salt Lake City where he met his wife of one year. He enjoys going to the gym, hanging out with friends and family, playing video games and watching movies in his spare time. Tyson graduated from the University of Utah with a B.S. in Marketing and is currently pursuing an MBA in Marketing through Southern Utah University. He has been with the company for just over two years, originally starting in Customer Care. When asked to share some advantages and disadvantages of training for a new job remotely, Tyson said:



"One of the biggest challenges to being trained while working at home was the lack of face-to-face training. I typically learn better with face-to-face trainings instead of trainings done over the phone. One of the biggest advantages of being trained at home was not having to worry about traffic in the mornings or after my shift."

It is with warm wishes that the Scheduling department also announces the retirement of **Jackie Jones** as of December 31, 2020. Jackie worked with the company for just over 15 years, starting as an Administrative Assistant to the VP of Operations and Gas Control before transferring to Scheduling. Her retirement plans consist of visiting family (including her new granddaughter), catching up on home projects, gardening, biking, and re-learning how to play the piano. When asked if she had anything to share with our customers, Jackie said:



"I count myself lucky to have worked for Dominion/Questar. During my time with this company, I have met many wonderful people and have a lot of good memories. Our customers are the best! They became friends over the phone. It was great to help them and get to know them."

myQuorum Tips

Some users have reported difficulties when trying to log into myQuorum. If you receive either of the following error messages, please follow the specific instructions pertaining to each:

"Unable to verify the specific user. Possible causes include: The user does not exist. The password entered is not valid for the user. The user is not authorized to access the current module."

Users who receive this error message should update their password. Unfortunately, password management is not yet available in myQuorum. Please enter your credentials and attempt to log on to [QuestLine](#). If your password has expired and needs updating, you will receive a message asking you to do so. Once you have updated your password in QuestLine, the new password will be accepted in myQuorum. If you do not receive a message asking you to update your password in QuestLine, please contact Contracting for support at (801) 324-5200 #2.

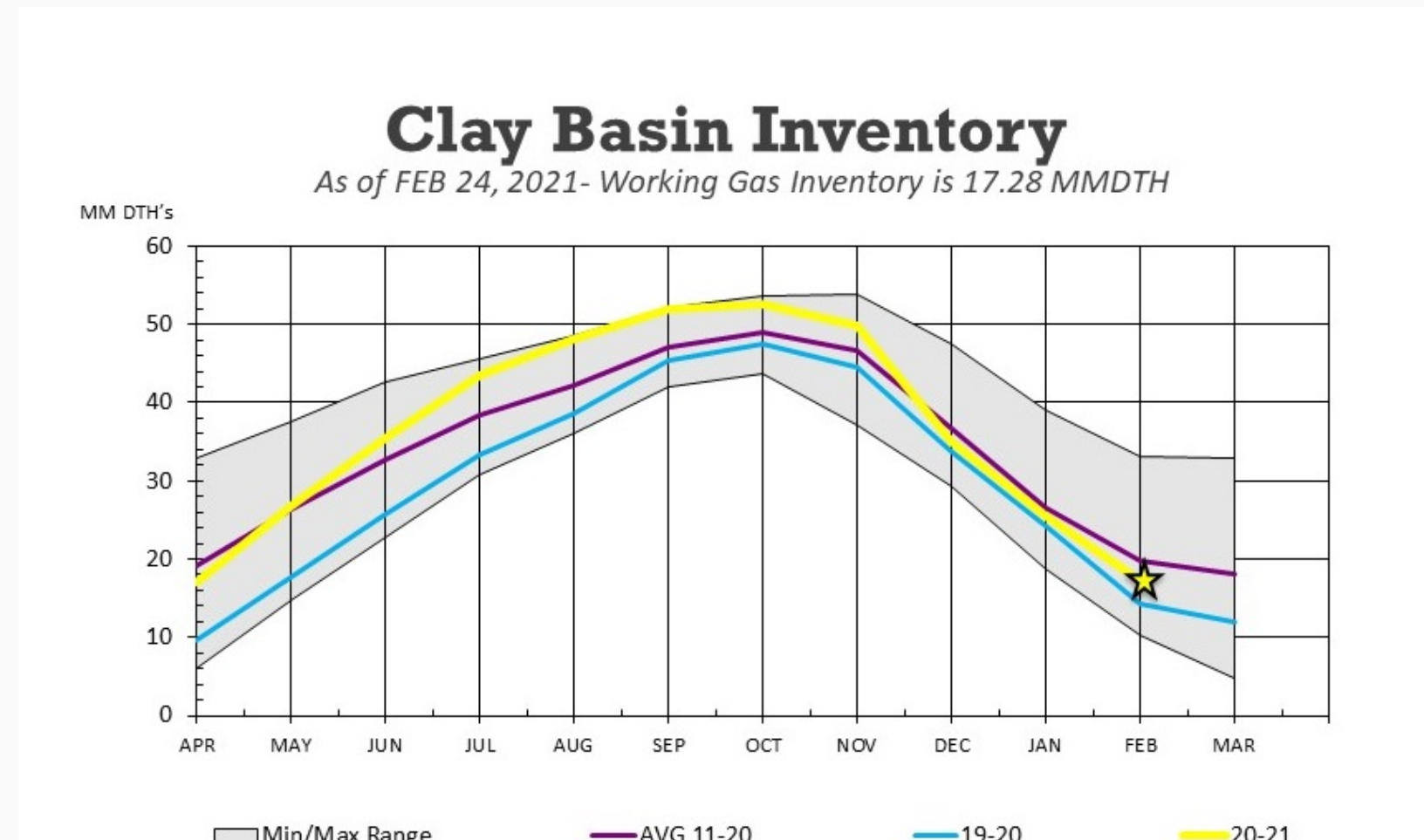
"User account has been locked. Please contact account administrator/support."

Please contact Contracting for support at (801) 324-5200 #2 and note that user accounts will lock after 10 failed password attempts.

BHE Acquisition Update

In early July 2020, Dominion Energy (DE) announced that it has executed a definitive agreement to sell substantially all of its Gas Transmission & Storage segment assets to an affiliate of Berkshire Hathaway Inc. The deal includes approximately 8,000 miles of natural gas storage and transmission pipelines, together with 900 billion cubic feet of gas storage operations. The acquisition was separated into two phases; the first successfully closed on November 1, 2020, and the second is anticipated to close in early 2021.

Clay Basin Capacity



Reminder: Clay Basin Test scheduled for April 6-14, 2021.

2020 Constraint Map

For a detailed map of 2020's commonly constrained locations, please [click here](#).

Actions Speak Louder: 2020 DEQP Service Project



Marketing and BD Intern Sonja Blackham organized an activity for the annual DEQP service project. Unfortunately, due to COVID-19 and the associated health risks, the original project was cancelled. Instead, the DEQP team came together to find an alternative (and safe) opportunity to improve their communities individually. Below are a few responses from those asked about their experience:

"My service time was spent with an elderly neighbor that needed help learning how to use new technology. Last year's project turned into a weekly lesson with my friend that is still going on now. I look forward to it every week" - **Sonja Blackham**, Marketing and BD Intern (top left)

"I really enjoyed participating in our service project last year by picking up trash in my neighborhood as I walked my usual three-mile route. It was a fun and rewarding project!" - **Shelley Kendrick**, Director of Marketing and BD (pictured right)

"My kids and I went on a family walk to their elementary school and collected trash along the sidewalk and around their playground. It was a great way to do service, give back to their school and get out during quarantine." - **Joseph Hulse**, Manager of Marketing and BD (bottom left)

DEQP in the Community

The Young Professionals (YP) and ¡hola! Latino Employee Resource Groups (ERGs) have participated in this year's Virtual Math Tutoring for a second semester of virtual math tutoring at Hill Creek Elementary. This has been a wonderful opportunity for employees to engage with and support students through one of the many changes onset by the pandemic. The following Dominion Energy Questar Pipeline employees supported this effort: Aaron Cloward (QPC Pipeline Compliance), Abbey Petersen (QPC Contract Services), David Smith (QPC Measurement), Elena Shanin (QPC System Analysis), Jared Stradley (QPC Pipeline Compliance), Jonathan Buck (Gas Transmission Rates) and Tegan Tingley (QPC System Analysis).

Resources:

- [Clay Basin Calculator](#)
- [Customer Support](#)
- [Dominion Energy Questar Pipeline, LLC](#)
- [Marketing Presentations](#)
- [myQuorum Login](#)

You are receiving this because you are a DEQP customer or are signed up to receive notices via email. Comments or questions? Please contact [Abbey Petersen](#) or [Kendly Jones](#).