

## Request for Company Access To Questar's Interactive Customer Service System (QuestLine)

**Instructions:** Please fill out this online PDF form. Print the completed forms (pages 1-6) and sign, where required, before returning to Questar. If you require a signed original **QuestLine Access Agreement** for your file, print and submit a second original copy of your signed contract.

**Important note:** If you will be contracting electronically, Questar will perform an analysis for creditworthiness compliance as described in Questar's FERC Gas Tariff. Please submit additional credit documentation as outlined on Page 7.

If you have any questions or concerns, please contact us. We're here to help. Our address and telephone numbers are shown below.

### This request is to access QuestLine for: Questar Pipeline<sup>®</sup> Company (QPC)

Date \_\_\_\_\_

\_\_\_\_\_ DUNS Number

#### Step 1.

#### Shipper Information

\_\_\_\_\_ Legal Company Name

\_\_\_\_\_ DBA (if different)

\_\_\_\_\_ Street Address

\_\_\_\_\_ P.O. Box

\_\_\_\_\_ City

\_\_\_\_\_ State

\_\_\_\_\_ ZIP

#### Shipper's Status

Local Distribution Company  
Intrastate Pipeline Company  
Interstate Pipeline Company  
End User  
Producer  
Marketer  
Pipeline Sales Operating Unit

#### Step 2.

#### Authorized Agent Information

\_\_\_\_\_ Printed Name

\_\_\_\_\_ Title

\_\_\_\_\_ Telephone

#### Step 3.

#### Contact Information

\_\_\_\_\_ Contact Person

\_\_\_\_\_ E-Mail address

\_\_\_\_\_ Voice Phone

\_\_\_\_\_ Fax

Continued next page

## QUESTLINE ACCESS AGREEMENT

**THIS QUESTLINE ACCESS AGREEMENT** (Agreement) is entered into the \_\_\_\_ day of \_\_\_\_\_, by and between **Questar Pipeline Company** (Questar), a Utah corporation with offices at 180 East 100 South, Salt Lake City, Utah 84111, and \_\_\_\_\_ (Shipper) a \_\_\_\_\_ with offices at \_\_\_\_\_. Questar and Shipper may be referred to collectively as the Parties and singularly as a Party.

### THE PARTIES AGREE AS FOLLOWS:

1. Questar has developed proprietary computer software programs and their contents known as QuestLine (QuestLine) that facilitate interactive electronic contracting, capacity release, capacity allocation, nominations, confirmations, imbalance trading, billing, notifications, and reporting on Questar's natural gas transmission pipeline system (Transmission System).

2. Shipper requests remote access to certain portions of QuestLine and its contents in order to transact business on Questar's Transmission System. By accessing QuestLine, Shipper, including its employees and agents, agrees to be bound by all of the terms and conditions of this Agreement, including Questar's Gas Tariff (Tariff) currently on file with the Federal Energy Regulatory Commission, which is deemed incorporated into this Agreement by this reference. All access to and use of QuestLine and its contents shall be governed by this Agreement, including Questar's Tariff.

3. Subject to compliance with the terms and conditions of this Agreement, Questar grants to Shipper, and Shipper accepts from Questar, a limited, non-exclusive, nontransferable license, during the term of this Agreement, restricted to named users to access designated portions of QuestLine and its contents solely for Shipper's own internal transportation and storage business transactions on Questar's Transmission System. Questar reserves the right to determine what portion of QuestLine shall be made available to Shipper. Shipper's use of QuestLine may be monitored and recorded. Unusual activity that may indicate a compromised computer or account may result in immediate account termination and further detailed investigation.

4. Shipper shall not sublicense, sell, transfer, publish, disclose, display, or otherwise make available any part of QuestLine or its contents to any third party. Shipper shall not reverse engineer, decompile, disassemble, or otherwise attempt to discover the source code or make derivative works arising out of, related to, or in connection with QuestLine.

5. Shipper shall not delete, remove, modify, or obscure any copyright, trademark, trade name, or other proprietary notices displayed on QuestLine, and shall not allow any third party to take any such action.

6. Questar or its third party licensors solely and exclusively own all right, title, and interest in and to QuestLine and its contents, including all patents, copyrights, trade secrets, trademarks, and other intellectual property therein.

7. Shipper expressly acknowledges that by accessing QuestLine it shall be made aware of proprietary and confidential property of Questar, its affiliates, or its licensors, including without limitation customers, services, products, processes, operations, the location of pipeline facilities, present and contemplated activities, as well as logon, password, or other controlled access information (collectively Confidential Information). Shipper shall protect the Confidential Information with at least the same degree of care it uses to protect its own confidential information, but not less than a reasonable degree of care. Shipper shall use the Confidential Information only for the purposes stated in this Agreement. Shipper shall not disclose the Confidential Information to any third party, except on a confidential basis to its employees or agents whose access is required to carry out the purposes of this Agreement, who have been advised of the confidential nature of the information, and who are each bound by an obligation of confidentiality, enforceable by Shipper, to protect the Confidential Information. The confidentiality obligations of this paragraph shall not apply to any information that is:

Continued next page

a. generally available to the public through no act of Shipper;  
 b. independently developed by Shipper without use of or reference to the Confidential Information;  
 c. lawfully received from a third party without breach of this Agreement; or  
 d. disclosed pursuant to law, judicial order, or government regulation so long as Shipper promptly notifies Questar prior to disclosure to provide Questar with time to take actions necessary to protect its interests.

This paragraph shall survive termination of this Agreement.

8. Shipper shall ensure that its employees and agents shall only use the logon, password, and other controlled access to which they have been assigned in connection with QuestLine and its contents. Upon termination of any employee or agent, or their need for access to QuestLine, Shipper shall immediately notify Questar in writing and discontinue use of that logon and password.

9. Shipper shall immediately inform Questar by telephone at the telephone numbers identified on its Website (www.questarpipeline.com) if Shipper learns of any apparent breach of security, such as loss, theft, or unauthorized disclosure, use, or possession of the Confidential Information, including without limitation Shipper's logon, password, or other controlled access information. Shipper shall be fully responsible for any unauthorized disclosure of QuestLine's Confidential Information by its employees and agents. Shipper shall fully cooperate with Questar in pursuing all remedies available to Questar against unauthorized use.

10. Shipper may adjust the number of licensed users, delete licensed users, or designate other licensed users pursuant to a written Request for User Access to QuestLine, in the form attached as Exhibit A, incorporated into this Agreement by reference, issued by Shipper and submitted to Questar.

11. Once Shipper has executed and returned this Agreement, Questar shall provide Shipper with logon, password, or other controlled access information. However, before Shipper shall be allowed to transact business on QuestLine, Shipper must comply with Questar's creditworthiness requirements set out in Questar's Tariff. Shipper shall be fully responsible and liable for all transactions conducted on QuestLine using Shipper's logon, password, or other controlled access information.

12. If Shipper desires to participate in imbalance trading procedures on QuestLine, Shipper specifically consents to Questar posting on QuestLine the information regarding Shipper's imbalances outlined in Questar's Tariff.

13. Subject to the restrictions on use and disclosure set forth in this Agreement, Shipper may print and make a reasonable number of copies of the contents on QuestLine solely for Shipper's internal use in transacting business on QuestLine. Shipper shall reproduce and include copyright, other proprietary right, or confidential notices on and in all copies. Upon termination of this Agreement, Shipper shall destroy all documents that it possesses containing any Confidential Information of Questar in whatever medium those documents exist and shall not retain any copies of such documents.

14. Shipper shall be responsible for supplying all hardware and other equipment in order to access QuestLine.

15. ACCESS TO AND USE OF QUESTLINE AND ITS CONTENTS ARE PROVIDED "AS IS" WITHOUT REPRESENTATION, WARRANTY, OR INDEMNITY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, NON-INTERFERENCE, OR SYSTEM INTEGRATION. SUBJECT TO THE PROVISIONS OF SECTION 16, SHIPPER ASSUMES ALL RISK AS TO THE ACCURACY, COMPLETENESS, SECURITY, AVAILABILITY, QUALITY, AND PERFORMANCE OF QUESTLINE AND ITS CONTENTS, INCLUDING ALL LIABILITY ARISING FROM ACCESS TO QUESTLINE THROUGH SHIPPER. THIS PARAGRAPH WILL SURVIVE TERMINATION OF THIS AGREEMENT.

Continued next page

16. NEITHER QUESTAR NOR ANY OF ITS PARENT COMPANY(S), AFFILIATES, OR SUBSIDIARIES, OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS, SHALL BE LIABLE TO SHIPPER OR ANY OTHER PERSON OR ENTITY FOR ANY LOSS OR DAMAGES OF ANY KIND ARISING OUT OF, RELATED TO, OR IN CONNECTION WITH SHIPPER'S USE, INABILITY TO USE, OR RELIANCE ON QUESTLINE OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGES ARE FORESEEABLE AND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR TORT, EXCEPT THAT, SUBJECT TO SHIPPER'S OBLIGATION PURSUANT TO APPLICABLE LAW TO AVOID OR MITIGATE DAMAGES, QUESTAR MAY BE HELD LIABLE TO SHIPPER (A) FOR SHIPPER'S DIRECT DAMAGES FROM THE USE OF OR INABILITY TO USE QUESTLINE TO THE EXTENT SUCH DAMAGES ARE CAUSED BY THE NEGLIGENCE OF QUESTAR IN ITS OPERATION OF QUESTLINE OR (B) FOR SHIPPER'S DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES FROM THE USE OF OR INABILITY TO USE QUESTLINE TO THE EXTENT SUCH DAMAGES ARE CAUSED BY QUESTAR'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT IN ITS OPERATION OF QUESTLINE. QUESTAR WILL NOT BE LIABLE TO SHIPPER FOR INPUTS OR ACTIONS OF THIRD PARTIES. THIS PARAGRAPH SHALL SURVIVE TERMINATION OF THIS AGREEMENT.

17. (a) This Agreement shall commence on the date first written above and remain in full force and effect until terminated:

- (i) by either Party for its convenience upon one day's written notice to the other Party;
- (ii) immediately by Questar for Shipper's breach of this Agreement; or
- (iii) by Questar according to the procedures set forth in Section 2.7 of the General Terms and Conditions of Part I of Questar's Tariff.

(b) Upon termination of this Agreement, Shipper shall immediately discontinue access to and all use of QuestLine and its contents. Shipper shall also destroy any documents, in whatever medium those documents exist, that contain any Confidential Information of Questar, including without limitation logon, password, or other controlled access information, and shall not retain any copies of such documents

18. All notices concerning this Agreement, other than the day-to-day communications between the Parties, shall be in writing and shall be sent to the relevant address set forth below. The Parties may designate other addressees or addresses by notice to the other Party. A notice shall be deemed effective (a) when given by hand delivery; (b) three days after deposit into the U.S. mail, postage prepaid; or (c) one business day after deposit with commercial overnight delivery service, charges prepaid.

Questar Pipeline Company	_____
Attn: General Manager, Marketing and	Attn: _____
Business Development, Mailstop QB501	_____
180 East 100 South (84111)	_____
P. O. Box 45360	_____
Salt Lake City, UT 84145-0360	_____

19. This Agreement shall be governed by and construed in accordance with the laws of Utah, excluding any choice of law provisions that would otherwise require application of laws of any other jurisdiction. In the event it becomes necessary for either Party to enforce its rights under this Agreement, then with or without litigation, the prevailing Party shall be entitled to recover all reasonable expenses, including attorney fees and costs, arising out of the enforcement of its rights.

20. The failure of a Party to require the performance of a term or obligation under this Agreement, or the waiver by a Party of any breach, shall not prevent subsequent enforcement of such term or obligation or be deemed a waiver of any subsequent breach under this Agreement. No waiver of any provision of this Agreement shall be valid unless in writing and signed by the Party against whom charged.

21. Shipper shall not, in whole or in part, assign its rights or delegate its obligations under this Agreement without the prior written consent of Questar, and any attempt to do so without consent shall be void. This Agreement shall be binding upon and inure to the benefit of the Parties' permitted successors and assigns.

22. If any provision or part of a provision of this Agreement is held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability shall not affect any other provision, but this Agreement shall be construed as if it did not contain such provision. Each provision shall be deemed enforceable to the fullest extent available under applicable law.

23. This Agreement, together with expressly incorporated documents, contains the entire agreement between the Parties concerning the subject matter, and it replaces and supersedes any and all prior or contemporaneous, oral or written, agreements, understandings, communications, and representations between the Parties. Any terms or conditions contained in any confirmation, statement, or other ordering document that differ or vary the terms of this Agreement are null and void and shall have no effect between the Parties. This Agreement may not be amended except in writing signed by both Parties.

24. Each person signing this Agreement warrants that the person has full legal capacity, power, and authority to execute this Agreement for and on behalf of the respective Party and to bind such Party.

**INTENDING TO BE LEGALLY BOUND**, the Parties have executed this Agreement effective as of the date first written above.

\_\_\_\_\_  
(Shipper)

**QUESTAR PIPELINE COMPANY**

**By:** \_\_\_\_\_

**By:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Name:** \_\_\_\_\_  
Shelley A. Wright

**Title:** \_\_\_\_\_

**Title:** \_\_\_\_\_  
General Manager Marketing and Business Development

**QUESTLINE ACCESS AGREEMENT**  
(Continued)  
**EXHIBIT A**  
**REQUEST FOR USER ACCESS TO QUESTLINE**

This Request for User Access to QuestLine (User Agreement) is part of and subject to the QuestLine Access Agreement (Agreement) between Questar Pipeline Company (Questar) and the entity identified in the signature block below (Shipper).

Pursuant to this User Agreement, Shipper requests Questar to provide or terminate access for the employee(s) or agent(s) designated by Shipper below and for the portions specified below on Questar's proprietary computer software programs and their contents known as QuestLine in order to transact transportation and storage business on behalf of Shipper on Questar's natural gas transmission pipeline system.

**1. User name:**

\_\_\_\_\_

FIRST and LAST NAME (Please print)

\_\_\_\_\_

Telephone

\_\_\_\_\_

E-mail

Check all that apply:

**Request Type:**

- Add user  
 Delete user  
 Change user profile

**Transaction services profile:**

- Contracting  
 Nominations  
    Balancing  
    Imbalance trade administration  
    Confirmations  
 On-line invoicing  
 Critical Notices  
 Non-Critical Notices  
 Capacity Release

**2. User name:**

\_\_\_\_\_

FIRST and LAST NAME (Please print)

\_\_\_\_\_

Telephone

\_\_\_\_\_

E-mail

Check all that apply:

**Request Type:**

- Add user  
 Delete user  
 Change user profile

**Transaction services profile:**

- Contracting  
 Nominations  
    Balancing  
    Imbalance trade administration  
    Confirmations  
 On-line invoicing  
 Critical Notices  
 Non-Critical Notices  
 Capacity Release

**INTENDING TO BE LEGALLY BOUND**, Shipper has caused this User Agreement to be executed by its authorized representative effective as of the date written below

Shipper: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**Instructions:**

If you have any questions, please contact Questar at 801-324-5280 or 801-324-5878. Fax 801-324-2578

Shipper may designate additional users and changes by printing and completing additional forms.

Submit the completed, executed User Agreement to **Questar Pipeline Company, Transportation Customer Service Department, Mailstop QB501, P.O. Box 45360, Salt Lake City, Utah 84145-0360.**

This User Agreement is subject to acceptance by Questar.

**Request for Financials**

**Instructions:** Please complete this section and print if you will be contracting\* electronically through QuestLine for Questar Pipeline Company (QPC).

\*Additional credit documentation, as described in Questar's FERC Gas Tariff (see, First Revised Volume No. 1, Part 1, General Terms and Conditions, Section 8) is required in order to verify shipper's creditworthiness prior to obtaining electronic contracting authorization.

**Date:** \_\_\_\_\_

**Shipper's name:** \_\_\_\_\_  
Legal Company Name

\_\_\_\_\_   
Doing Business As (if different)

Please perform an analysis for compliance with creditworthiness requirements as defined in Questar's FERC Gas Tariff for the purpose of contracting electronically on Questar's interactive customer service system (QuestLine).

**Company Name:** \_\_\_\_\_

**DUNS Number:** \_\_\_\_\_

The following credit information is also being provided:

- Current audited financial statement
- A bank reference
- At least two trade references

**By: (Signature)** X \_\_\_\_\_  
Authorized Agent

\_\_\_\_\_   
Print / Type Name

\_\_\_\_\_   
Title

\_\_\_\_\_   
Telephone

**Return Completed Information to:**  
**Questar Pipeline® Co. - Transportation Customer Service Department - QB 501**  
P.O. Box 45360, Salt Lake City, Utah 84145-0360  
Tel 801-324-5280 • 801-324-5878 • Fax 801-324-2578