

Questar Pipeline is pleased to announce the implementation of our new QuestLine system. This new software replaces the existing QuestLine Nominations & Contracting System with a totally integrated package. Important information follows concerning the implementation timeline, login and Citrix verification, support contacts, training materials, and Customer Activities website.

## Implementation Timeline

Current Contracting System	End of Long-Term Unsold	September 21, 12 noon MDT
	End of Short-Term Unsold and Amendments (Sep 2009 production)	September 25, 8:00 a.m. MDT
	Contracting system available for view only after 8 a.m. (not available for any future transactions)	September 25, 8:00 a.m. MDT
Current Nominations System	Remains available for all gas days and cycles in September	
New QuestLine System	GD Oct 1 Nominations	September 28, 8:00 a.m. MDT
	GD Oct 1 Capacity Release	September 28, 11:00 a.m. MDT
	GD Oct 1 Short-Term Unsold and Amendments	September 28, 11:00 a.m. MDT

## Login and Citrix Verification

- Access to the QuestLine test version is currently available. We encourage you to login now to make sure you are ready for the cutover. Click this link to access the test QuestLine system: <https://nac.questar.com> to verify your login and update your password. This password change will carry over to QuestLine at go-live.
- If you don't already have a Citrix client on your machine, you will see a message indicating that you need to install your Citrix client. Usually you can do the install yourself. However, you may need to contact your company's IT support if you need administrative rights to install Citrix.
- User ID: Use your current user ID (not case sensitive)  
If you currently have multiple user ID's, these have been consolidated. You will receive an email with your valid ID.
- Password: Questar1 (case sensitive), for first time access, and you will be required to change the password. Otherwise it will be the password you selected.
- Domain: Leave the domain name set to "QLINE"
- You will be asked to change your password the first time you logon:
  - All passwords must contain at least 7 characters
  - Alpha or numeric characters are allowed

## Support Contacts

User Access	801-324-5280	Dixie Boyle
	801-324-5878	Karen Tobey
Contracting Services	801-324-2963	Mark Christiansen
	801-324-2408	Shelly Foutin
Scheduling Support	801-324-5349	Lori Creer
	801-324-5985	Chad Campbell
Capacity Scheduling	801-324-5262	Greg Paige
	801-324-5183	Jeannie Yerkovich
Accounting	801-324-2475	Emy Hockenbury
	801-324-2476	Rory McDonald

## Training Materials

To access QuickStarts for the new QuestLine system, click on this link:  
<http://www.questarpipeline.com/quorum/BookmarkedQuickStarts.pdf>

## Customer Activities Website

On Monday, September 28, the Questar website will have dual links to access Customer Activities and informational postings from the old and new system for 90 days. Information prior to October 1st will be published from the old system and information from October 1st forward will be published from the new system. Please make a note of this so you access information from the correct link.